BULKY WASTE–APPLIANCES & FURNITURE

The collection of large bulky waste, such as appliances and furniture, will continue to be part of your solid waste program. You may set out large bulky items on your regular scheduled service day for collection.

Please place large bulky items out separate from other products for collection and have out by 7:00 am Large items may include: washers, dryers, freezers, refrigerators, air conditioners, hot water tanks, stoves, microwaves, couches, chairs, tables, dressers and other large items.

FYI: Please remove the doors and racks from refrigerators and freezers prior to setting out for collection. Also, it is GFL's responsibility to make sure Freon is extracted according to current environmental standards.

MEDICAL SHARPS

Self-administering of doctor prescribed medication at home sometimes leaves the homeowner with a disposal issue if the treatment requires the use of syringes with disposable needles or lancets (commonly referred to as medical sharps). Please check with your doctor, pharmacy, or hospital prior to using any medical sharps for their safe disposal.

If you dispose of medical sharps with your household trash, please place them in a puncture proof container (such as a coffee can or heavy duty detergent container), secure the lid or cap and label "Medical Sharps."

Note: Please keep in mind that Medical Sharps are not recyclable and should not be placed in your recycling cart.

UNACCEPTABLE ITEMS & HOUSEHOLD HAZARDOUS WASTE

We cannot accept any hazardous chemicals that the USEPA considers dangerous and that can catch fire, react or explode when mixed with other substances or if it is corrosive or toxic during the normal weekly collection schedule. This may include: Ammunition, antifreeze, fire extinguishers, gasoline, lacquers, oils, or any other product labeled dangerous, flammable, combustible, poisonous or corrosive.

Disposal of hazardous chemicals with your regular household trash is strictly prohibited. Liquid, powder and/or granular substances, when placed in a plastic bag or carts, could catch fire, cause an explosion, burn or spray when it is compacted into our vehicles or mix with other products and cause serious injury and even fatalities. Please read all directions and precautions prior to use.

Whenever you need to discard containers and/or products leftover, please read all warnings and dispose of according to the manufactures recommendations.

Note: please contact the Macomb Health Department at 586-466-7923 for event dates and a list of acceptable household hazardous waste items.

SAFETY

PORCELAIN PRODUCTS: Porcelain products can cause serious injury when broken and placed out for collection. If you do have a porcelain product, such as a toilet, sink or tub, and it is broken, please beware and take adequate precautions. Whenever possible, please tape cardboard over the sharp edges and mark accordingly.

BROKEN GLASS: If you need to dispose of broken glass, please wrap in several layers of newspaper and mark "Broken Glass Enclosed." **Please never place broken glass or other sharp objects in plastic bags.*

TRAVEL TIPS: We all share the roadways we travel. Please be extremely careful when approaching one of our trucks, slow down and expect the unexpected. The safety of our employees, customers and the general public is of the utmost importance. We have a zero tolerance for unsafe acts by our employees. If you experience any difficulties, please contact our Customer Care Center at 844.464.3587.

LATEX PAINT: Latex paint can be disposed of with your regular household trash if dried or solidified as follows before you set it out at the point of collection. If you only have a small amount of paint left, you can allow it to dry out. Find an area protected from children, pets and the weather but with adequate ventilation. Remove the lid and allow the paint to dry. This works well for small quantities, such as an inch or two. When the paint is thoroughly dry, the remaining hardened material can be placed in your solid waste container. Please leave the lid off so we can see the paint has hardened. For large quantities or partially full cans, mix in equal amounts of absorbent material such as sand, oil dry or cat litter to solidify the paint prior to collection and disposal.

Please remember: Do not dump paint or any other type of hazardous chemicals on the ground, down a storm drain, or sanitary sewer where it can travel directly to surface and/or ground water or any waterway.

City of Center Line, Michigan

Guidelines for Cart Placement

YES

Place your container as shown below. The automated truck's robotic arm must be able to reach out to the canister and not touch any obstacles.

FOR GRAVEL ROADS

Place carts off the lawn and onto the edge of the gravel road. Do not block driveway.

FOR PAVED ROADS WITH NO CURB

Place carts off the pavement and onto the edge of the lawn. Do not block driveway.

FOR PAVED ROADS WITH A CURB

Place carts on the pavement up next to, and touching, the curb. Do not block driveway.

NO

Please DO NOT place your container behind any obstructions — such as cars, trees, posts, or in hard-to-reach areas — and never block a driveway.

THANK YOU!

For making your refuse carts accessible for GFL Environmental's automated or semi-automated collection trucks

6200 Elmridge
Sterling Heights, MI 48313

Important Center Line
Waste Program Improvements

Center Line residents will begin universal use of 96-gallon refuse carts starting May 1, 2017.

The new heavy duty trash containers are burgundy in color with burgundy hinged lids and large wheels.

Please Read Carefully

Dear City of Center Line Resident:

In an effort to keep our City neat and clean, residents will be receiving a burgundy 96-gallon refuse cart as part of the City's refuse hauling contract with GFL Environmental USA Inc. (GFL).

Delivery of your new 96-gallon trash cart will begin May 1, 2017. Upon delivery, residents are required to start utilizing the new container for trash removal. The carts are assigned to each individual property within Center Line and have a serial number that will be coded to each address upon delivery. Carts will be the property of Center Line and must remain at the property.

Please see the diagrams on the Guidelines for Cart Placement showing how carts should be set out for collection. Thank you for helping us improve our solid waste program.

Frequently Asked Questions

1. **What can I put in the new trash cart?** Regular household garbage.
2. **Should I place garbage in plastic bags before placing it in the refuse cart?** YES. Bags are required to eliminate odors, spills and rodents. Please keep lids closed at all times to help keep our community litter-free.
3. **If my cart is full what do I do with the additional garbage bags?** For the occasional bag or two, please place along side your cart, however a second cart will have to be purchased if you consistently cannot fit all garbage bags in your one cart.
4. **How can I purchase a second refuse or recycling cart?** Please call GFL at 844.464.3587. Cost per cart is $75.00.
5. **Can I put yard waste into my refuse cart?** NO. Yard waste will continue to be collected separately, in paper compost bags or 32-35 gallon cans with a 50 pound weight limit marked YARD WASTE.
6. **Can I put "Bulky Waste" into my refuse cart?** NO. Bulk waste, such as appliances and furniture, will continue to be collected separately.
7. **How early can I put my refuse cart out for collection?** It must be out by 7:00 a.m. the day of collection, but no earlier than 5:00 p.m. the preceding evening.
8. **Where should I place my refuse cart for collection?** Please place your trash cart in the street, close to the curb or next to your driveway approach. Please see the diagrams on the Guidelines for Cart Placement showing how carts should be set out for collection. If you live along a major or secondary thoroughfare where no parking is allowed in the street such as Lawrence, Stephens or Lorraine, etc. then please DO NOT place your container in the street. Place it on the edge of your property close to the curb.
9. **What should I do with my old trash containers?** You could use them for additional yard waste containers or for storage. If you want them to be picked up as trash, please put a sign on them that clearly says: *"Please take can as garbage"*
10. **Will I be billed for this new trash cart?** Yes, each resident will see a charge of $1.65 per month on their water bill starting May 2017.
11. **What if I have a problem with my new cart?** The new refuse & recycling carts have a ten year warranty. If you experience any issues please contact GFL at 844.464.3587 for assistance. Deficiencies with your new cart will result in the cart being replaced.

NEW SERVICE–VOLUNTARY ENHANCED RECYCLING PROGRAM:

In an effort to enhance the existing recycling program, GFL has partnered with the City of Center Line to make 65 gallon wheeled recycling carts available to interested residents. This is a voluntary program and will not increase the current collection cost.

Residents that want to participate in the Enhanced Recycling Program can contact GFL directly at 844.464.3587 and purchase their cart for $65.00 each. Upon request by a resident that they would like a large wheeled recycling cart, the cart will be assembled and delivered within 7 days. Residents that choose not to receive a large wheeled recycling cart can continue to use their 18 gallon recycling bin.

Note: Once a resident takes possession of a 65 gallon recycling cart it is their responsibility to keep it in a clean, safe and serviceable condition. Residents that misplace or remove carts from their property or damage carts, other than through the negligence of Rizzo Services, will be required to pay to have a second recycling cart delivered.

WHAT CAN I PUT IN MY RECYCLE CART?

- Plastics – containers with codes 1 through 7
- Clear & colored glass
- Metal
- Paper milk or juice cartons
- Paper, phone books, magazines and brown paper bags
- Cardboard – cut into 2'x 2' pieces and tied in bundles
- Paper board and box board (i.e. cereal, tissue, shoe box) - flattened and stuffed in biggest box or bundled

What isn't recyclable?

- Packing materials
- Garbage
- Propane Tanks
- Paint cans
- Medical Waste
- Flammable liquids
- Household cleaners
- Dry or liquid chemicals
- Wood items
- Household Batteries
- Grocery Bags

YARD WASTE

Yard waste collection will continue to be part of your solid waste program. We will be collecting yard waste on your regular scheduled service day. Yard waste will also be collected in a separate truck starting April 1, of each year and running through December 15th. Please have your yard waste set out for collection by 7:00 A.M. and placed separate from your household solid waste, recycling and bulky waste.

Yard waste includes: Garden waste, leaves, lawn cuttings, shrubs & tree trimmings/pruning waste. Yard waste will be collected in up to 32-35 gallon plastics or metal containers marked "yard waste" and/or Kraft. yard waste, paper bags. Please keep in the mind the weight restrictions on containers, 60 pounds, container and contents.

FYI: Brush and tree limbs larger than 2 inches in diameter and bundled will be collected with the trash. Bundles should not exceed 4 feet in length, 18 inches in diameter and 60 pounds in weight. Please tie with heavy twine or rope.

Not considered yard waste:

Dirt, Sod, Large Stumps, Sand, Gravel, Animal Feces, Dead Animals

IN THIS ISSUE:

- **GFL Environmental assumed the City of Center Line Residential Contract from Rizzo Environmental Services effective Sept. 30, 2016**
- **New Program Universal Large wheeled carts coming to Center Line for household solid waste**
- **New Program–Voluntary recycling cart program available to interested residents**
- **Cart placement information and FAQ**
- **Holiday Schedule**

All of us at GFL are looking forward to continuing our valued relationship with the City of Center Line and a smooth, seamless transition to the new Large Wheeled Cart Program starting May 1, 2017.

We hope that you find this information to be helpful in establishing a safe and efficient solid waste program. Should you have any questions or need additional information, please contact our Customer Care Center at 844.464.3587 Monday through Friday between 7:00 am and 5:00 pm or visit us on our website at www.GFLUSA.com

Thank you,
GFL

GFL GREEN FOR LIFE environmental
6200 Elmridge
Sterling Heights, MI 48313

Holiday Schedule

GFL observes the following holidays:

NEW YEARS DAY January 1st	MEMORIAL DAY Last Monday in May	INDEPENDENCE DAY July 4th
LABOR DAY First Monday of September	THANKSGIVING DAY Fourth Thursday of November	CHRISTMAS DAY December 25th

Please remember that if a holiday falls on a weekday, your scheduled service day will be delayed by one day. Regular collection will resume the following week.

City of Center Line

Solid Waste Program Update – Spring 2017

Dear City of Center Line Resident:

Welcome to GFL Environmental USA Inc. (GFL), Southeast Michigan's largest privately owned and operated full service solid waste provider for over 50 years, building customer satisfaction on family values, trust, and a commitment to exceeding expectations.

As you are now aware, the City of Center Line has approved the acquisition of Rizzo Environmental Services by GFL effective September 30, 2016. GFL will assume the entire solid waste program including residential household solid waste collection and disposal, yard waste collection and processing, large bulky waste, and recycling collection and processing. To assist you during this transition period, we have made available pertinent information that outlines all of the services you presently have and new enhancements that will improve the entire solid waste program.

Please keep this information in a convenient location. If you should have any questions or need additional information please contact our Customer Care Center at 844.464.3587 Monday through Friday from 7:00 am to 5:00 pm.

Service Days:

Please be aware that your current collection day has not changed. GFL will continue to collect your household solid waste, yard waste, large bulky waste, and recyclables on the same day you are presently receiving service.

All items for pickup (including trash, recycling and yard waste) must be out by 7:00am.

HOUSEHOLD SOLID WASTE–NEW CART PROGRAM

Center Line residents will begin universal use of 96-gallon refuse containers starting May 1, 2017.

• 96-gallon refuse containers are burgundy with hinged burgundy lids & wheels with City of Center Line stamped on both sides.

In an effort to keep our city neat and clean, and improve the quality of your collection services, we are moving to a new roll out cart system. A 96-gallon trash cart will be delivered to your home starting May 1, 2017 with assembly and delivery being completed within 7 days. The new cart will be placed at the edge of your property by the driveway. Please start using your new 96-gallon trash cart as soon as it's delivered to your home.

Should you need an additional trash cart, they can be purchased from GFL, just contact their Customer Care Center at 844.464.3587. Each cart has a serial number and will be assigned to a specific street address. Carts, once delivered, are the property of the address it is assigned to.

Please place household solid waste out in your new 96-gallon cart by 7:00 am. To provide a safe environment in every neighborhood, please remove containers within 12 hours of pick up and store accordingly in a garage or behind your residence or garage. Carts should not be stored in front of or along side your place of residence. To eliminate spillage and possible injury, please do not overload containers. Weight limit on 96-gallon trash carts should not exceed two hundred and twenty-five pounds.

Note: *To help keep your new cart in a clean and sanitary condition, your should contain household waste in plastic bags prior to placing in your cart.*

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Green Today. Green For Life. GFLUSA.com